

What is acceptable behaviour?

The do's and don'ts while you are with us.

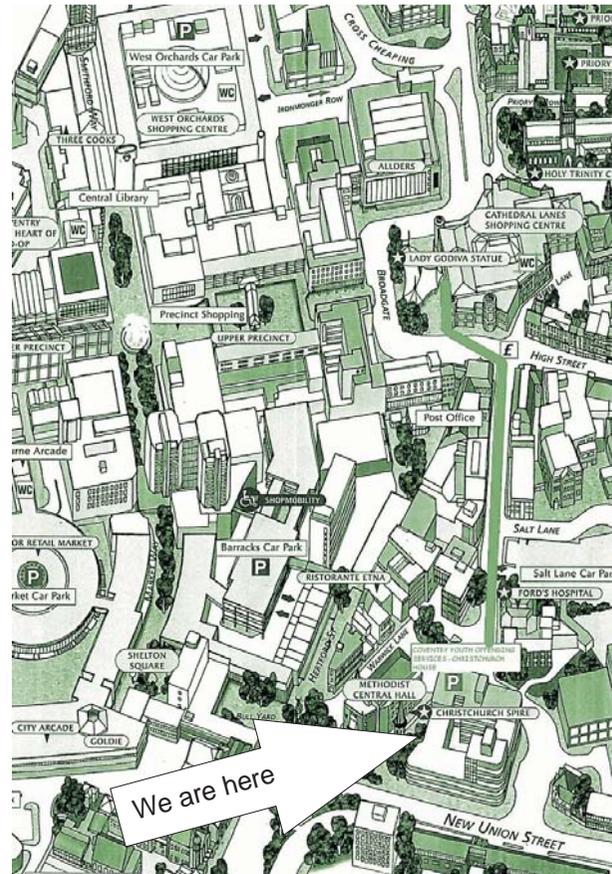
During your order you must agree to:

- Attend as required
- Tell us at once about any change of address
- Do what your Supervising Officer or Support worker asks you to do
- Switch off your mobile phone and /or personal stereo whilst you are in a session

When attending a session you must not:

- Come to a session under the influence of drugs or alcohol
- Behave or talk in a way which causes offence to others
- Use sexist or racist language or behaviour
- Behave in any way which prevents staff from working with you

How to find us



How to contact us

Coventry Youth Offending Services
Ground Floor
Christchurch House
Greyfriars Lane
Coventry
CV1 2GY

Telephone: 02476 831414
Fax: 02476 831400

Email: Info@coventry-yos.org.uk
Web: www.coventry-yos.org.uk

What is an Intensive Supervision & Surveillance Requirement?



What does it mean to me?

January 2010

What is ISS?

An ISS requirement is a requirement of the Youth Rehabilitation Order, which has been given to you because you have been involved in a number of offences, or which might have resulted in you going into custody. The programme is an alternative to custody, which means that it is more demanding than other community sentences.

This means that:

- You will be required to attend for a minimum of 25 hours per week.
- You may be subject to electronic surveillance tag or voice verification which means you must be at home or another named place at certain times of the day or night.
- Unplanned visits will be made, to make sure that you are where you are supposed to be

The details of your sentence are shown in your court order. You will have a Supervising Officer, who is responsible for your case, and a support worker who will:

- Meet with you regularly
- Track your movements
- Explain exactly what you must do each week
- Help you to get the most from your programme

What is expected of me?

You will be expected to agree and sign a contract, saying that you are willing to:

- Engage in suitable education and other activities
- Be involved in developing a Supervision Plan that will benefit you
- Attend all sessions as agreed with your worker
- Co-operate with a tagging and/or a voice verification system
- Be at agreed places during agreed times

What will we do for you?

ISS staff will work with you to help you meet all requirements of your order.

You will have the opportunity to make amends to those people affected by your offending behaviour, and to work towards qualifications that will help you in the future.



What happens if I don't keep to the agreement?

You will be returned to Court if:

- You don't attend any sessions without an acceptable reason
- You behave badly or don't co-operate with your workers
- You change your address without telling your Supervising Office

**IF YOU ARE
RETURNED
TO COURT, YOU
MAY BE SENT TO
CUSTODY.**



- You must tell your Supervising Officer in advance of any absences for family or religious reasons
- If you have a job interview, medical or dental appointment, you must provide written proof 7 days in advance
- If you miss a session due to illness, you must provide a medical certificate within 7 days

**The ISS telephone
number is:**

02476 831414